

## Supported a Renowned Vehicle Manufacturer in Transforming their Legacy System Leveraging a Cloud-first Approach and Introducing a New Application Module



### Business Challenge

The client is the largest privately held full-line recreational vehicle manufacturer in North America. They faced issues in their existing IT infrastructure using a third-party-owned legacy system. The primary concerns raised included

- Outdated IT infrastructure
- Scalability and data integration issues
- Incompatibility of existing website with different browsers
- Recurring high costs

### Impact



### Our Solution

The client chose Motherson Technology Services to overcome the challenges mentioned above with the help of legacy modernisation services that helped them move their key processes online for the ease and convenience of their customers

- Built an Online Part Store for clients' end users and re-sellers by changing and transforming their procurement services from offline to online

- Modernised the Online Warranty solution by eliminating the dependency on obsolete third-party vendors. The new solution helped to file and manage claims and registration online

- Provided integration of OWS with their legacy system to perform AR/AP activities

- Provided Jasper as the reporting tool for quick and easily downloadable reports

### About The Partner

Founded in 1975, Motherson Group is an industry leader and one of the world's largest manufacturers of components for the automotive and transport industries. The group's diversified portfolio makes it a complete solutions provider across the globe. Motherson Group serves its customers with a wide array of products and services through multiple business divisions including wiring harness, vision systems, modules and polymer, technology & software, aerospace, health & medical, logistics, retail and metal products. Motherson Technology Services is a global technology company that offers a consulting-led approach with an integrated portfolio of industry leading solutions that encompass the entire enterprise value chain. Our technology-driven products and services are built on two decades of innovation, with a future focused management philosophy, a strong culture of invention and co-innovation, and a relentless focus on customer-centricity. An SEI CMMI Level 5 company, we have delivered best-in-class services to 430+ clients in 41+ global locations across all continents. We are a business division of Motherson Group, one of the largest manufacturers of components for the automotive and transport industries worldwide with 150,000 employees across the globe.