Motherson Technology Services Intelligent RPA at work

for a leading automotive component manufacturer to digitally transform the invoice processing

About the Customer

Our client is a leading automotive component manufacturer of plastic parts and integrated modules for the automotive industry. They have an established footprint in Europe, North America, South America, and Asia and supply to renowned automotive manufacturers around the globe.

Business Challenges

The client was facing several issues in processing a high volume of invoices from its critical suppliers timely and accurately which posed a potential threat to its manufacturing processes

- Large backlog of invoices
- Negatively impacts vendor relationship due to escalation
- Delayed payment of invoices affecting the cashflow
- Risk of loss of early payment discounts
- Impact on cashflow planning
- Risk of production line stoppage

Our Approach & Solution

Motherson Technology Services Limited narrowed down a couple of approaches and provided a well-suited technology solution. Motherson Technology Services Intelligent RPA Centre of Competence (CoC) produced a 6-Step approach to develop a perfect solution.

Step 01

Identify
Identified the business challenges and defined the problem statement

Step 02

Analyze
Worked closely with the business teams to analyze the business process for appropriate solution design

Step 03

Design
Developed process maps, assessed use of cognitive technologies & designed RPA solution

Step 04

Develop
Developed the automated workflows & business rules to manage exceptions in a distinct development environment
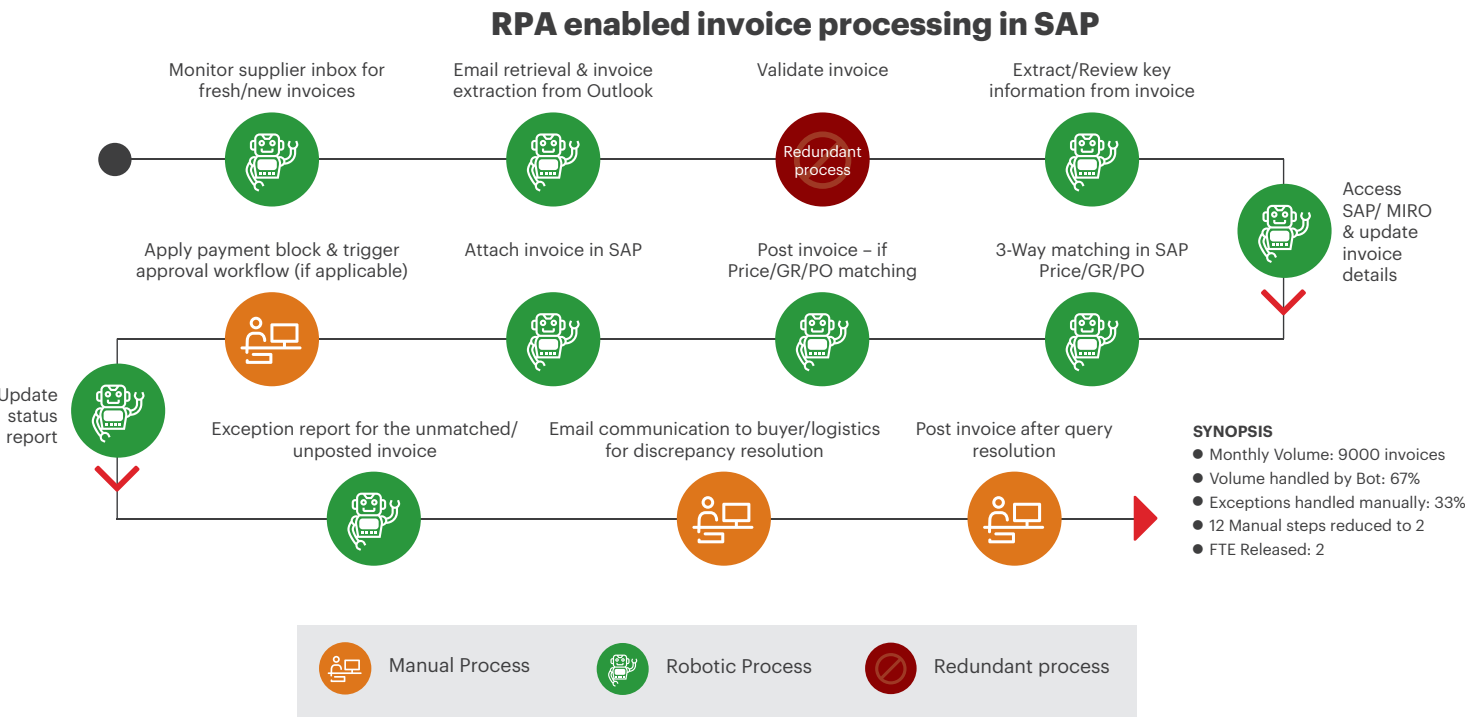
Step 05

Test
Run multiple test cycles to review the quality of invoice processing in SAP through digital workforce (Bot)

Step 06

Deploy
Deployed RPA solution on production environment for seamless processing of invoices
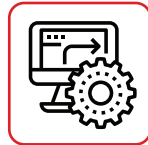
Our solution transformed invoice processing in SAP by deploying our Intelligent RPA solution to accelerate productivity, accuracy, and optimize cost per transaction.

RPA enabled invoice processing in SAP

SYNOPSIS
- Monthly Volume: 9000 invoices
- Volume handled by Bot: 67%
- Exceptions handled manually: 33%
- 12 Manual steps reduced to 2
- FTE Released: 2

Manual Process   Robotic Process   Redundant process

Key Success Factor: Automated 9 out of 12 steps and 1 step identified as Redundant which was digitally taken care of by BOT resulting in minimal manual intervention.

Benefits

Motherson Technology Services Limited Intelligent RPA Centre of Competence (CoC) is managing the entire solution on the SaaS model to maximize client ROI.

Automation achieved
~75%

Estimated cost savings
~$ 150K

Accuracy
~100%

6x Faster turnaround & real-time exceptions visibility to stakeholders

Processing of invoice
24*7

About Motherson Technology Services Limited

Founded in 1975, Motherson Group is an industry leader and one of the world's largest manufacturers of components for ther automotive and transport industries. The group's diversified portfolio makes it a complete solutions provider across the globe. Motherson Group serves its customers with a wide array of products and services through multiple business divisions including wiring harness, vision systems, modules and polymer, technology & software, aerospace, health & medical, logistics, retail and metal products. Motherson Technology Services is a global technology company that offers a consulting-led approach with an integrated portfolio of industry leading solutions that encompass the entire enterprise value chain. Our technology-driven products and services are built on two decades of innovation, with a future focused management philosophy, a strong culture of invention and co-innovation, and a relentless focus on customer-centricity. An SEI CMMI Level 5 company, we have delivered best-in-class services to 430+ clients in 41+ global locations across all continents. We are a business division of Motherson Group, one of the largest manufacturers of components for the automotive and transport industries worldwide with 150,000 employees across the globe.