Creating a secure and unified Patients' document repository for a leading Hospital Chain

Business Challenge

The client is a premium hospital chain, and they were looking for a secure and paperless document management system to take care of their patients' data. They were facing the below challenges:

Massive amount of patient's data

Lack of data security leading to a risk of costly data loss

Increased storage space needs due to an avalanche of paper-based documents

Lack of access to patient data across locations. One unit doesn't have access to patient data from the other unit.

Our Solution

We analyzed the issues faced by the client and proposed eMPro-Docs, the comprehensive document management solution by us.

This implementation helped the client transform their way of working in the following ways:

- Increased productivity with quick access to digital documents
- Fast retrieval due to the ability to label and index papers with a centralized storage
- Accessibility across locations on the web or intranet. i.e. if the patient visits other locations of the same hospital, other locations could retrieve patient documents without asking again.
- Enhanced document security with role-based access, data encryption and backup

Impact

reduced human error while dealing with a vast amount of paper documents

Reduced costs by saving physical storage space and cost of paper

Improved patient care and satisfaction due to quick document retrieval

About The Partner

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