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MOTHERSON TECHNOLOGY SERVICES INFRASTRUCTURE MANAGEMENT SERVICES

Become Agile, Secured, Service-Focused and Deliver Unified Experiences to Your Customers

Motherson Technology Services Capabilities

Our IT infrastructure services provide a cogent and scalable service package tailored as per organizational needs enabling high availability and continuous optimization across the business ecosystem.

We can provide the support and expertise to ensure a complete transformation into the next era. With our unique IT infrastructure outsourcing approach, we understand our customer's applications and infrastructure, delivering results that exceed expectations

- Certified & skilled workforce
- ITIL base Service Delivery Model
- 24X7 NOC, Service Desk & Manage Service operations
- Design, build and support capabilities for Network, Security and Greenfield projects
- PMP / Prince2 certified project management team
- Strategic technical partnership with industry leading OEMs
- Strong program Governance structure
- Cloud Migration Projects

Our Offerings

Workplace Management
- Remote / onsite user support
- Software imaging & Deployment
- End Point Security
- Asset lifecycle management
- Software Asset Management Services

Security Operation Center
- Identity & Access Management
- Firewall Management
- IPS / IDS Management
- VA / PT Network Security Assessment

Datacenter Management
- Server Management
- Storage Management
- Virtualization
- Backup / Disaster Recovery
- Database Support

Service Desk
- Ticket Catch & Dispatch
- Multilingual Voice Support
- SLA base first-call resolution (FCR)
- Shared Services and Outsourcing
- Master Data and PO Management

Network Operation Center
- Proactive Monitoring
- Network Architecture support
- Incident Management
- Problem Management
- Performance Tuning and Capacity planning

Cloud Management
- Cloud Managed Services
- Cloud Migration Services
- Cloud Modernization Services
- Cloud Security Services
- Cloud Native Development Services

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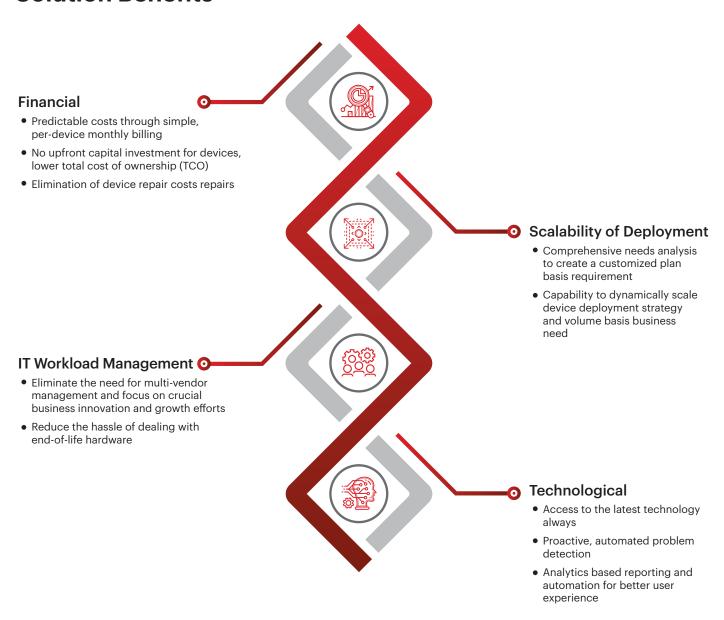
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Simplify your IT Device Lifecycle Management with miDaaS

Motherson Device as a Service (miDaaS) is a subscription-based service offering that aims to deliver flexibility, lower management costs and freedom from hardware and service management of IT devices. The service offering aims to generate value across the value chain by improving their employee experience by enabling the workforce to become more efficient and productive with up-to date device and services without the hassle of procuring, managing and disposing the assets.

Solution Benefits

Financial
- Predictable costs through simple, per-device monthly billing
- No upfront capital investment for devices, lower total cost of ownership (TCO)
- Elimination of device repair costs repairs

Scalability of Deployment
- Comprehensive needs analysis to create a customized plan basis requirement
- Capability to dynamically scale device deployment strategy and volume basis business need

IT Workload Management
- Eliminate the need for multi-vendor management and focus on crucial business innovation and growth efforts
- Reduce the hassle of dealing with end-of-life hardware

Technological
- Access to the latest technology always
- Proactive, automated problem detection
- Analytics based reporting and automation for better user experience

Reach out to us for a tailored Infrastructure Services approach

● Customer Locations   ● Our Presence

Founded in 1975, Motherson Group is an industry leader and one of the world's largest manufacturers of components for ther automotive and transport industries. The group's diversified portfolio makes it a complete solutions provider across the globe. Motherson Group serves its customers with a wide array of products and services through multiple business divisions including wiring harness, vision systems, modules and polymer, technology & software, aerospace, health & medical, logistics, retail and metal products. Motherson Technology Services is a global technology company that offers a consulting-led approach with an integrated portfolio of industry leading solutions that encompass the entire enterprise value chain. Our technology-driven products and services are built on two decades of innovation, with a future focused management philosophy, a strong culture of invention and co-innovation, and a relentless focus on customer-centricity. An CMMI Level 5 company, we have delivered best-in-class services to 430+ clients in 41+ global locations across all continents. We are a business division of Motherson Group, one of the largest manufacturers of components for the automotive and transport industries worldwide with 150,000 employees across the globe.

Visit us online at https://mothersontechnology.com/

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